# Astonishing Noncompliance©



With

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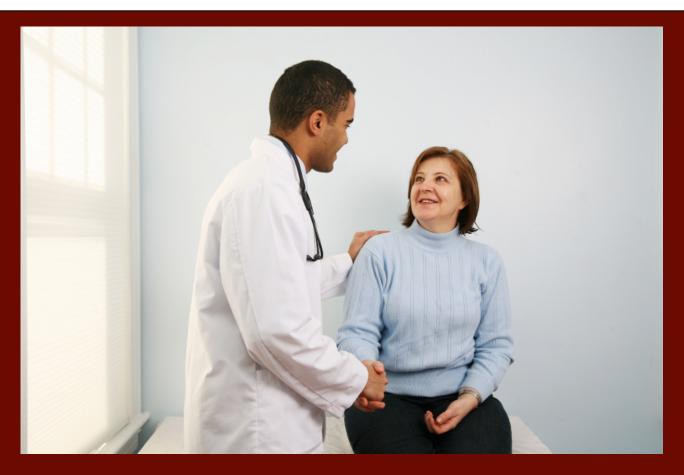
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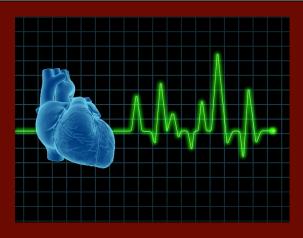
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### **Understanding Readiness for Change** in the Health Challenged Client



#### A Major Health Challenge hits...









### Yet we see no change in lifestyle behavior.









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### Webinar Poll Question #3

3. Have you (or your program) found yourself frustrated by clients/patients who are faced with a grave health challenge/ event and need to make profound lifestyle improvement, yet don't?

a. Yes!

b. No

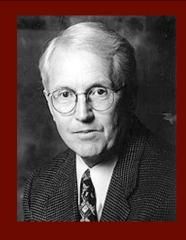


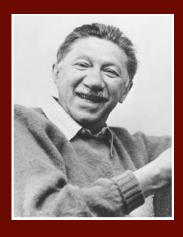
# A loss of health is a loss to be grieved.



### The Intersection of Kubler-Ross, Prochaska & Maslow









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### **Kubler Ross - Stages of Grief**



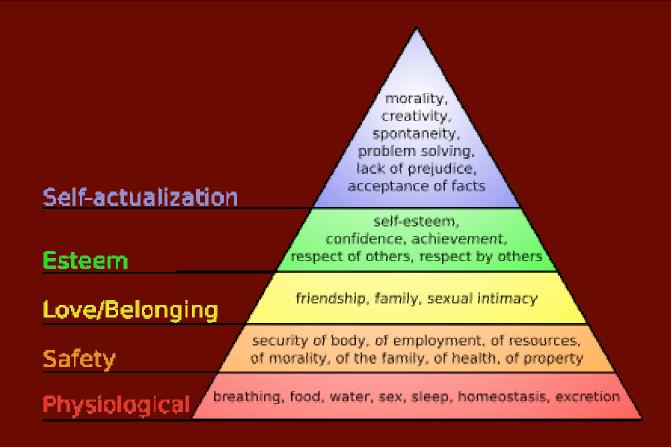
- Denial Shock Minimization
- Anger
- Bargaining
- Depression
- Acceptance

### Stages of Change



- Pre-contemplation
- Contemplation
- Preparation
- Action
- Maintenance
- Adoption/Termination

# Abraham Maslow's Hierarchy of Needs



# Change? Are you kidding me?

I'm a GRIEVING,
PRECONTEMPLATIVE,
SURVIVALIST
RIGHT NOW!
LEAVE ME ALONE!
Ahhh...
Got a light?

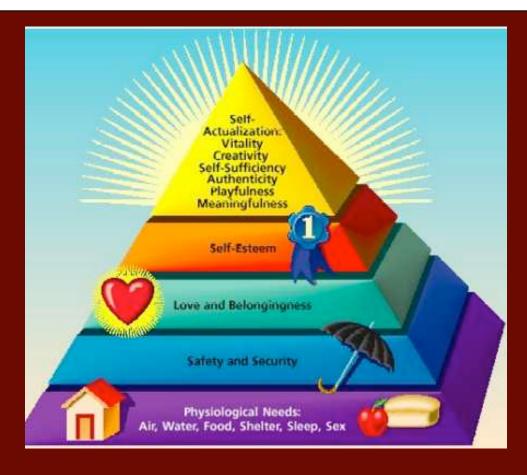


## Coach your client UP through the hierarchy of needs!



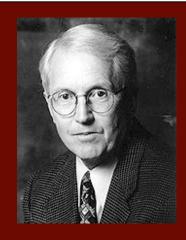
- Start at the "bottom"
- Survival needs first!
- Then Safety Needs.
- Then help them get Social Support.
- This leads, finally to increased Self-esteem and Self-efficacy.

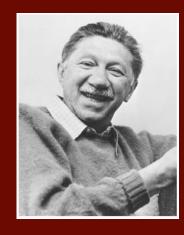
# Coach the person where they are at!



## Integrate All Three Major Theories









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## The Facilitative Conditions of Coaching



- Be patient.
- Be empathic.
- Be accepting.
- Be real.

Adding up to "Coaching Presence"

#### Contact Us

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RBGWS provides wellness coach training, consultation, mentor/supervision and public speaking.